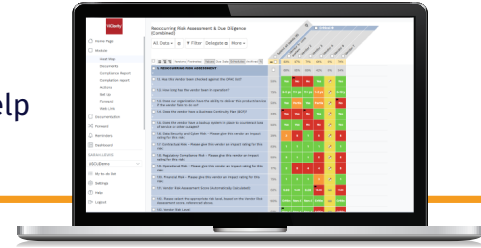# The Centralized System for Good Governance

**ViClarity**®

## Automate Operations for Credit Union Excellence

ViClarity provides integrated modular, cloud-based technology solutions to help credit unions reduce manual processes and meet regulatory requirements.



## Compliance Management

Streamline regulatory compliance by reducing manual tasks, tracking progress, and managing corrective actions with time-saving automation. Gain insights to refine processes and enhance accuracy for smoother operations and peace of mind.

+ Heat Map Risk Identification
+ Accountability Evidence Trail
+ Dynamic Data Visualization

## Risk Management

Risk management is vital to your company's success. ViClarity provides the tools to identify and track risks with confidence, simplify analysis, and stay ahead of potential threats—ensuring you remain a trusted partner to your clients.

+ Automated Risk Assessments
+ Proactive Issue Flagging
+ One-Click Reporting

## Internal Audit Management

ViClarity improves internal audit processes by refining data collection and verification in a collaborative environment. Replace error-riddled spreadsheets and emails with an efficient, reliable solution that ensures accuracy and consistency.

+ Linked Modules for Ops Efficiency
+ Real-Time Evidence Reporting
+ Corrective Action Tracking

## Vendor Management

Third-party vendors pose risks, but ViClarity helps you maintain control and consistency. Easily evaluate, onboard and monitor vendors in a centralized system while saving your team time and effort.

+ Automatic Issue & Deadline Alerts
+ Data-Driven Oversight
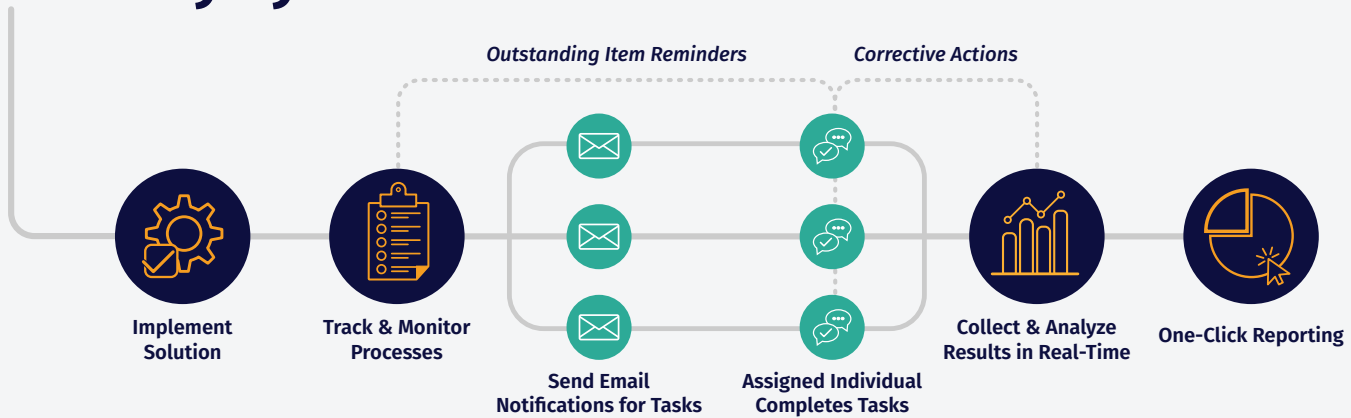+ Centralized Documentation

## Complaint Management

ViClarity ensures complaints are efficiently managed with automation for faster resolutions. Clear reporting provides management and examiners with the analysis and insights needed to maintain trust and accountability.

+ Action & Resolution Tracking
+ Shareable Reports
+ Timely Notifications & Insights

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ViClarity also offers a variety of configurable solutions for board management, strategic planning, business continuity planning and more. Contact us to learn about additional solutions.

844.731.6080
Info@viclarityus.com
viclarity.com/us/tech-solutions

# ViClarity System Workflow

Outstanding Item Reminders    Corrective Actions

**Implement Solution**

**Track & Monitor Processes**

**Send Email Notifications for Tasks**

**Assigned Individual Completes Tasks**

**Collect & Analyze Results in Real-Time**

**One-Click Reporting**

# Implementation & Onboarding Roadmap

## Streamline Governance Operations in 4–12 Weeks*

**4-12 Weeks***

### Kick Off

Meet the team to create a communication plan and implementation expectations.

### Analyze

Collect documents, templates and information that fit your requirements and processes.

### Design

ViClarity builds a first draft of your solution and conducts an architecture review.

### Approve

Review and fine-tune the designed solution until your organization is ready to approve the final module.

### Onboard

Complete training and begin using the software for your processes, workflows and requirements.

### Support

Engage Technical Support and Customer Success teams to ensure you use the software most effectively.

## Guided by Expert Project Management

At ViClarity, we prioritize your success with a dedicated team of **PMI-certified project managers** to guide your system setup and launch. These experts ensure a smooth rollout across your organization with minimal disruption, typically completing implementation within 4–12 weeks*, depending on project scope and availability.

After launch, our **Customer Success Team** continues to support you, ensuring you maximize the system's capabilities and stay informed on industry trends. For any technical needs, our **Technical Support Team** is always ready to assist.

*Typical range based on project scope and client availability.

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